



Privacy Policy

We believe in openness, privacy, and 100% data ownership. Sentien's mission is to make communication between us and computers personal, faster, and less distracting. Privacy and digital well-being are ingrained into everything we do here at Sentien. We believe these core values are in the best interest of all of us for a better future.

We are committed to protecting your privacy, and this page outlines our policy concerning your personal information. By using the Sentien (sentienhq.com) website, later 'Services', you accept the practices described in this Privacy Policy. This Privacy Policy also serves to fulfill the obligation laid down in Article 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (the "General Data Protection Regulation" or "GDPR") to provide you information and provide appropriate protection and care with respect to the treatment of user information.

Who we are

Sentien is brought to you by Sentien HQ, s.r.o (Blanická 25, Prague, Czechia (registered by Prague Municipality court under number: C 314559). If you have any questions about this privacy policy, please contact our privacy team at privacy@sentienhq.com.

What We Collect and Why

We collect and process the following information to learn about the most valuable use cases for our visitors and whether we are successful at communicating our mission.

Depending on your use of the Services, that may include:

- **Name and email address** — for example, when you ask for support, send us questions or comments, or report a problem, we will collect your name and email address. We use this data solely in connection with answering the queries we receive.
- **Usage data** — when you visit our site, we will store: the website from which you visited us, the parts of our site you visit, the date and duration of your visit, your anonymized IP address, information from the device (device type, operating system, screen resolution, language, country you are located in, and web browser type) you used during your visit. We process this usage data on our private server thanks to

Matomo Analytics for statistical purposes, to improve our site and to recognize and stop any misuse.

- **Cookies** — we use cookies (small data files transferred onto computers or devices by sites) for record-keeping purposes and to enhance functionality on our site for your convenience. We don't use any third party cookies and we do not automatically profile our users. You may deactivate or restrict the transmission of cookies by changing the settings of your web browser. Cookies that are already stored may be deleted at any time.
- **Email via mailing list** — we provide you an option to subscribe to the Sentien mailing list, where we share information about progress in development & special offers.

Services We Use

When you visit our websites, email our support, or purchase products or services, we use the following third party services which may collect personal data:

- **Cloudflare** — is keeping our servers and content secure from attacks. Data location and security is described on [their website](#) as well as their [Privacy Policy](#).
- **DigitalOcean** — is used to host website, videos, images and static files, as well as our analytics server that keeps anonymized data of visitors. This service is provided by DigitalOcean, Inc. based in New York, United States of America.
- **MailChimp** — is used as our mailing list provider. Their legal documents are [publicly available here](#).
- **ProtonMail** — is the world's largest secure email service, developed by CERN and MIT scientists. They are open source and protected by Swiss privacy law. We use the ProtonMail service in order to communicate with you. Here you can find [their Privacy Policy](#).

Your Rights

You have the right to be informed of Personal Data processed by SentienHQ s.r.o., a right to rectification/correction, erasure and restriction of processing. You also have the right to

request from us a structured, common and machine-readable format of Personal Data you provided to us. We can only identify you via your email address and we can only adhere to your request and provide information if we have Personal Data about you via you having made contact with us directly and/or you using our site and/or Services. To exercise any of the rights mentioned in this Privacy Policy and/or in the event of questions or comments relating to the use of Personal Data, you may contact Sentien's privacy team: privacy@sentienhq.com In addition, you have the right to lodge a complaint with the data protection authority in your jurisdiction.

Privacy Policy Changes

We may update this Policy from time to time. If we do, we'll let you know about any material changes, either by notifying you on the website or by sending you an email.

Retention of Your Personal Information

We will retain your personal information only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your information to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

Contact Us

If you have any questions about our Privacy Practices or this Policy, please contact us through our email, privacy@sentienhq.com, and thanks for taking the time to learn about Sentien's legal policies. We believe it's important stuff.